



Save Time, Save Travel, Save Money!

We know your time is valuable. There are many ways you can connect with us without ever leaving home.



MyChildSupport - 24/7 Access

The MyChildSupport portal provides customers, employers and third parties access to a variety of online child support services 24/7.

- Request payment records and case documents
- Complete forms
- Upload and e-sign documents
- Send secure messaging and more!

AskDCSE@dss.virginia.gov

Send us an email and we will respond to you within 24 hours.

Customer Care Center

Call 1-800-468-8894. Our Customer Care Center is open Monday through Friday, 7a to 6p each day.



VIRGINIA DEPARTMENT OF
SOCIAL SERVICES

DIVISION OF CHILD
SUPPORT ENFORCEMENT

You can also follow us on:



Facebook: @childsupportvirginia

Twitter: @childsupportva

Instagram: @childsupportva

YouTube: @Virginia Division of Child Support

LinkedIn: @Virginia Department of Social Services